

IMPORTANT

Balkan Erotic Epic is not a conventional performance and **may be intense for some audience members**. For this reason, **admission is restricted to audiences aged 18 and over**. (ID checks will be carried out at the Theatre entrance.)

YOUR VISIT TO THE LICEU

Important information to bear in mind

Access to the Theatre

- **Opening time:** the Theatre doors will open **1 hour before** the start of the performance via the main entrance on La Rambla.
- **Access:** to enter the Theatre with an Under35 ticket, you must present an identity document proving that you are 35 years old or under. Admission will be denied to individuals **under 18 and over 35 years of age**.
- **Tickets:** we recommend bringing a **printed** copy of your ticket.

Locking and storage of mobile devices in security pouches

The use of mobile phones is not permitted from the moment you arrive at the Theatre. Taking **photographs** or **recording videos** during the performance is **not permitted**.

- **Mobile phones will be placed in security pouches with a magnetic locking system** which will remain with you and locked from arrival at the Liceu.
- Please ensure that your phone is set to **silent mode before placing** it in the pouch, as the pouch does not block sound.
- Please note that **NFC payments cannot be made using mobile phones**. Payment must be made with a **physical card or in cash**.
- **Two emergency points** will be available, one in the main Theatre foyer and one in the Sant Pau foyer, where phones may be exceptionally unlocked if necessary.
- When leaving the Theatre, staff will unlock your phone pouch.

These measures ensure the **protection and safety of the performers**, as well as a fully immersive experience of *Balkan Erotic Epic*.

During the performance

- The performance contains **sensitive content**, including full nudity and simulated explicit sexual scenes, as well as lighting effects that may affect individuals with **photosensitive epilepsy**.

- The performance **has no interval** and has an approximate duration of **3 hours and 15 minutes**. Given its nature, entry to and exit from the auditorium will be permitted at any time.
- Audience members **must use the seats indicated on their tickets** and may not occupy other seats in the auditorium.
- The use of **binoculars** or **smart glasses** (Meta) is prohibited throughout the performance.
- **If you have tickets for the exclusive pre-show podcast *La Trinae* by Ràdio Primavera Sound:**
 - **Access:** via the Sant Pau entrance
 - **Doors open:** 5:40 pm
 - **Duration:** from 6:00 pm to 6:45 pm
 - **Mobile devices:** mobile devices will be locked and secured in safety pouches at the exit of the Foyer and before accessing the rest of the theatre. During the podcast, the use of mobile devices will be permitted.

Services

- **Catering service:** the Foyer bar will be open from the start and throughout the entire performance; it will not be available before the show. **Payment can only be made by physical card or cash.** Table reservations and box services will not be available for these performances.
- **At the end of the performance:** due to the complexity of this production, there will be no DJ session.
- **Programme:** Available at www.liceu.cat and in print at the usual Theatre locations.
- **Cloakroom:** Available in the Sant Pau lobby.
- **VTC and taxi service with Uber:** Whether coming to or leaving the Liceu, you can travel with Uber, the mobility partner of the Gran Teatre del Liceu. New users receive a 50% discount by entering the code **UBER_HOLA_LICEU** in the app. More information about the terms of the promotion available at the Uber desk located in the main lobby.
- **Parking tickets:** available in the Sala and at the Box Office (during regular opening hours). Liceu subscribers enjoy a special discount.

Do you know your Personal Area?

As a registered user, you can access it from any device and easily manage:

- Print your tickets.
- Update your personal details.

- **Season ticket holders:** make performance changes, modify your subscription, and manage the *Free Seat* service.

Log in to www.liceu.cat with your email and password, and discover all the features your Personal Area offers.