

INFORMATION REGARDING THE LEGALITY OF THE CONDITIONS OF PARTICIPATION IN THE TICKETS DRAW FOR THE PRE-GENERAL AND GENERAL REHEARSALS ORGANIZED BY THE GRAN TEATRE DEL LICEU FOUNDATION.

1. Organizing entity and purpose of the draws:

The promotional activity shall be organized by the Gran Teatre del Liceu Foundation (hereinafter, "GTLF"), with Tax Identity Number.- G-60754223, registered address La Rambla 51-59, 08002 Barcelona, email info@liceubarcelona.cat in order to promote musical and, more specifically, operatic culture.

2. Object:

The holding of twenty-eight (28) draws is planned, one for each of the events in the Gran Teatre del Liceu program during the 2019-2020 season (including opera performances, ballet, recitals and shows held at El Petit Liceu, according to the specifications hereinunder in section 11).

3. Requirements to participate in the draws:

To participate in each of the planned draws participants must meet the following requirements. They must:

- Be of legal age
- Have answered online in the corresponding assessment survey of what function they have previously attended
- Have provided a valid email address
- Have their contact telephone number available on a customer file at the Gran Teatre del Liceu.

The GTLF is exempt from any liability in the event of any error in any of the data provided that prevents identification.

4. Limitations to draw participation:

- Each person will only be able to answer one (1) survey per event and shall only appear once among the participants list for their respective draw by having answered the assessment survey online.
- All GTLF personnel involved in the organisation of this promotional activity shall be excluded from participation.

5. Prize:

The prize shall consist of two tickets (price € 0, guest fee) to attend a Pre-General or General Opera rehearsal (excluding concert versions). The list of operas that shall correspond to the prize for each draw is detailed in section 11.

6. Provision of substitutes:

For each draw, apart from the winner, from amongst the remaining participants, four substitutes will be chosen. In case the winner cannot or will not accept the prize, the substitutes shall be contacted according to the order of selection.

7. Communication of Prize:

The prize shall be communicated within a period of 24 hours from the day following the holding of the draw by telephone to the contact telephone number provided in the client file of the Gran Teatre del Liceu.

In the event that, for whatever reason, the winner cannot or will not accept the prize, refuses the prize or is impossible to contact after having made three (3) calls to contact them, we shall proceed to contact the first (1) substitute.

In the event that, for whatever reason, the substitute does not accept the prize, refuses the prize or is impossible to contact after having made three (3) calls to contact them, we shall proceed to contact the second (2) substitute.

In the event that, for whatever reason, the substitute does not accept the prize, refuses the prize or is impossible to contact after having made three (3) calls to contact them, we shall proceed to contact the third (3) substitute.

In the event that, for whatever reason, the substitute does not accept the prize, refuses the prize or is impossible to contact after having made three (3) calls to contact them, we shall proceed to contact the fourth (4) substitute.

In the event that, for whatever reason, the substitute does not accept the prize, refuses the prize or is impossible to contact after having made three (3) calls to contact them, the prize will be declared void.

8. Collection of prize:

In accordance with the provisions of the applicable regulations, the actual delivery of the prize will be made by email before the day of the pre-general or general rehearsal of the corresponding event; without incurring any expense for the winner.

9. Organization:

The draws will have the purpose of drawing two tickets to attend each one of the pre-general or general rehearsals planned before the premiere of the programme. The draw for each event will be held on the scheduled date according to section 11.

A total of twenty-eight (28) draws are foreseen, for events of the opera program, concerts, recitals, ballet and shows at El Petit Liceu of the Gran Teatre del Liceu during the 2019-2020 season.

The draws shall be done through a random system with a certificate guaranteed by the 'Easy Promos' lottery application, which has the following website: <https://www.easypromosapp.com/en/>

10. Period of participation:

The period of participation for each of the draws begins from the receipt of the online survey, and closes one week before the pre-general or general opera rehearsal that corresponds as a prize of that draw (see box in section 11).

11. Events with draw, pre-general or general rehearsal which correspond to the tickets and expected dates of the rehearsals:

TITLES WITH SATISFACTION SURVEYS	PRE-REHEARSAL / REHEARSAL WITH THE OPTION OF BEING OPEN TO THE TICKET DRAW	DATE OF THE GENERAL REHEARSAL (anticipated)
LES GRANDS BALLETS CANADIENS TURANDOT MANS A L'ÒPERA	DOÑA FRANCISQUITA	09/11/2019
ANNA NETREBKO & YUSIF EYVAZOV DOÑA FRANCISQUITA	CAVALLERIA RUSTICANA I PAGLIACCI	02/12/2019
CAVALLERIA RUSTICANA / PAGLIACCI LA PETITA FLAUTA MÀGICA A CHRISTMAS CAROL BY CHARLES DICKENS	AIDA	11/01/2020
AIDA JAVIER CAMARENA ELS MÚSICS DE BREMEN	LA CLEMENZA DI TITO	17/02/2020
DIALOGUES BETWEEN TIRANT AND CARMESINA LA CLEMENZA DI TITO EL JOVE BARBER DE SEVILLA RESURRECTION BY MAHLER, SIMPHONY N.2 OFF LICEU	LOHENGRIN	to be confirmed
LOHENGRIN EL MONSTRE AL LABERINT LA CLEMENZA DI TITO GISELLE DE AKRAM KHAN SEMIRAMIDE V.C.	ALCIONE	14/05/2020
ALCIONE JUAN DIEGO FLÓREZ CHAMBER MUSIC TAKES OFF!	CARMEN	05/06/2020
LA BARCAROLA CARMEN DE SCHEHEREZADE A YO, CARMEN	IL BARBIERE DI SIVIGLIA	20/07/2020
IL BARBIERE DI SIVIGLIA	First Pre-rehearsal or rehearsal in season 2020-21	

* For each of the events, the draw will take place during the seven (7) days prior to the pre-general or open general rehearsal of the opera for which tickets are drawn.

* The GTLF reserves the right to make changes that result in the cancellation of the draws or dates provided for them when there is just cause or by reason of force majeure that prevent it from carrying them out in the manner stipulated above.

12. Company responsibility:

The GTLF reserves the right to limit, extend, modify or cancel any of the draws provided herein if it deems appropriate, in the event of special circumstances that prevent the holding of them, or in case of exceptional circumstances that prevent their being held.

Due to internal issues concerning the development of each production which are unforeseeable, the Artistic Director of the Gran Teatre del Liceu reserves the right to carry out closed-door rehearsals. In this case, the tickets that would be drawn would correspond to the following open rehearsal of said opera.

The GTLF reserves the right to postpone or extend the period of the promotions, as well as the power to interpret the legality of said promotions.

The GTLF disclaims any liability for any events indicated moreover for damages of any kind that may be due to the temporary lack of availability or continuity of the operation of the services through which the participation is engaged in the promotion, to any fraudulent use that the users may have attributed to them, and particularly, but not exclusively, to any failures to access any of the different pages or the delivery of responses of any participation through the Internet.

13. Acceptance of the legality:

By participating in any of the draws as stipulated herein and, consequently, by giving personal data, participants are expressly accepting the same, together with the regulations that govern participation and the terms, conditions and the privacy and protection policy of disclosed data, together with the criteria of the GFTL regarding the resolution of any question derived from the draw.

The notification of non-acceptance of all or part of the above will involve the exclusion of the participant and as a consequence, the GTLF shall be released from compliance with the obligation contracted with said participant.

The grounds of the legality of the promotion will be available to anyone interested in the website of the Gran Teatre del Liceu www.liceubarcelona.cat.

14. Caveat:

In the event of clear evidence of fraud, improper use in relation to the promotion, together with any behaviour that may be apparently abusive and/or malicious, the winner shall automatically be disqualified and lose the prize if it had been granted.

15. Processing of personal data:

Personal data provided will be incorporated into a file held by the GTLF in order to manage the performance of the draw and your participation in it (throughout Easypromos website). Treatment of personal data will be in accordance with data protection regulation (Regulation EU/2016/679).

The winner of the draw allows and authorizes the organizers to publish his/her name, second name and photograph in Liceu's website and social networks, without any territorial limit nor additional economic compensation.

Except in cases in which Liceu proves compelling causes for personal data treatment prevailing participant's rights, liberties and interests and according to Law 1/1982, about civil protection, honor, personal and familiar privacy, article 2, participants may at any time exercise the rights of access, rectification, erasure, restriction, portability and objection of their personal data by means of a written communication to RGPD@liceubarcelona.cat. If you consider the processing of personal data is unlawful you can present a complaint before the Catalan supervisory authority at apdcat.gencat.cat

16. Applicable legislation:

For anything not specified in the above, the holding of the draws is subject to the Spanish regulations in force at the time of application.

In the event of litigation, such litigation shall be resolved in the jurisdiction of the courts of Barcelona with express waiver of claimant's own jurisdiction.